

Dear patient,

We hope this letter finds you and your family in good health. Our community has been through a lot over these last few weeks, and all of us are looking forward to resuming our normal habits and routines. Many things have changed, one thing has remained the same: our commitment to your safety and health.

Infection control has always been a top priority for a practice, as you have seen during your visits to our office. Our infection control processes were made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep our patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association, the United States Center for Disease Control and OSHA. We do this to make sure that our infection control procedures are current and adhere to each of the agencies' recommendations.

You will see changes when it's time for your next appointment:

1. When you visit her office, we will ask you a series of questions concerning your health and your temperature will be taken.
2. We have hand sanitizer that we will ask you to use when you're at the office. You will also find some in the reception area and other places in our office for you to use.
3. You will see our waiting room will no longer offer magazines, children's toys, decorations and so forth, since these items are difficult to clean and disinfect. Also chairs have been removed and the remaining seating is widely spaced apart.
4. Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we have taken to keep our office safe and healthy for both you and our staff.

Thank you for being our patients. We truly value your trust and loyalty. And we are excited to welcome all her patients, neighbors, and friends back to our office. We missed you!

Sincerely,

Dr Cashion and staff